

Fanboy Expo Orlando

8/28/2026 - 8/30/2026

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ORLANDO

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Electrical Terms and Conditions

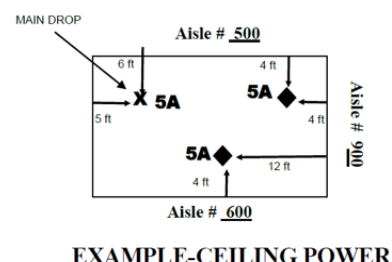
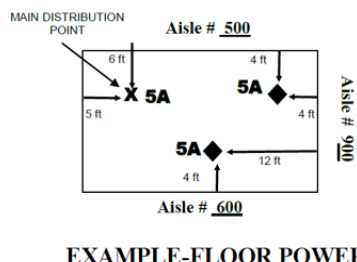
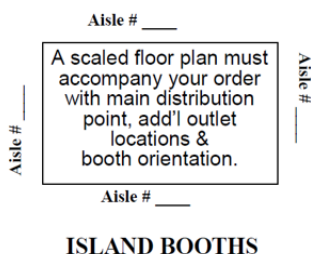
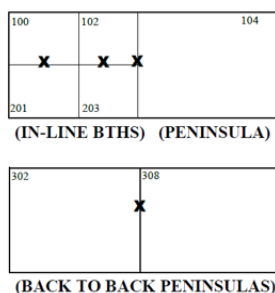
- 1 A complete order with payment and floor plan inclusive of a scaled layout for island booths or any booth requiring distribution of electrical services must be received no later than the deadline date for advance payment rates to apply. Orders received without payment and required floor plan will not receive advance rates. A purchase order or photocopy of a check are not considered valid forms of payment for securing advance rates. Complete orders received after the deadline date will be charged the regular rate.
- 2 To receive advance rates a complete order inclusive of a scaled electrical layout must be received before the advance payment deadline date. The scaled layout must match the order and include power locations and orientation. Any changes or additional services received after the deadline date will be charged the regular payment price.
- 3 In the event order totals are calculated incorrectly, Edlen reserves the right to make the necessary corrections and charge the corrected amount. Exhibitors will be notified by email of any such corrections.
- 4 Outlet rates listed include bringing services to (1) one location along the rear of inline and peninsula booths. If more than (1) one outlet is required, labor and material charges may apply.
- 5 Outlet rates listed do not include the connection of any equipment, special wiring, or distribution of the outlets to other locations within the booth space. Distribution to all other locations regardless of booth type require labor and is performed on a time and material basis. Exhibitors are invited to contact the local Edlen office to discuss any additional costs that may be incurred.
- 6 A separate outlet must be ordered for each location where an electrical service is required. 5 amps or 500 watts is the minimum amount of power that can be ordered for any one location. Power must be ordered according to peak amperage ratings.
- 7 Island Booths - Booths that require power delivered to multiple locations within the booth space incur a minimum (1) hour installation labor charge. The removal of this work will be charged a minimum (1/2) hour or (1/2) the total time of installation. Material charges will apply. Return a floor plan layout of your booth space indicating a main distribution point and all outlet locations with measurements and orientation. If a main distribution point is not provided, Edlen will deliver to the most convenient location.
- 8 There is a (1) hour installation and a (1/2) hour removal charge for Island Booths that require delivery to one location.
- 9 Labor rates are based on current wage scales and are subject to change in the event of a wage increase after rates have been published. A minimum charge of (1.5) hours labor will apply for all installation work. The removal of this work will be charged a minimum of 1 hour.
- 10 Edlen Supervision—A supervisory charge of at least a half (1/2) hour of the prevailing labor rate will apply.
- 11 For a dedicated outlet, order a 20 amp outlet. If you require more than (1) one dedicated outlet, labor and material charges may apply.
- 12 No inverters, self contained power supplies or devices that convert battery power to 120 volt power allowed.
- 13 Edlen employees are authorized to cut floor coverings when essential for installation of services unless otherwise directed.
- 14 Edlen is the exclusive provider of all material and equipment used in the distribution of temporary electrical services throughout the exhibit hall including the exhibitors booth space. This material is provided on a rental basis ONLY and remains the property of Edlen. It shall be removed only by Edlen employees.
- 15 Any extension cords or power strips ordered MUST be picked up at the Exhibitor Service Center. Credit will not be issued for unused items.
- 16 Standard wall and other permanent building utility outlets or sockets are not part of a booth space and may not be used by exhibitors unless electrical services have been ordered through Edlen.

- 17 All equipment regardless of source of power, must comply with federal, state and local codes. Edlen reserves the right to inspect all electrical devices and connections to ensure compliance with all codes, for which labor charges can be incurred. Edlen is required to refuse connections where the Exhibitor wiring or equipment is not in accordance with electrical codes.
- 18 All electrical equipment must be properly tagged and wired with complete information as to the type of current, voltage, phase, cycle, horsepower, etc., required for operation.
- 19 All Exhibitors' cords must be a minimum of 14 gauge, 3 wire and grounded. Two (2) wire extension cords are not allowed. All exposed, non-current carrying metal parts of fixed equipment which are liable to be energized, shall be grounded.
- 20 Payment in full must be rendered during the event. Exhibitors ARE NOT billed for services provided. Services may be interrupted if payment is not received.
- 21 Credit will not be given for services installed and not used. All orders are subject to a 25% cancellation fee if cancelled in writing and received by Edlen (21) calendar days or less prior to the first contracted event move in date. Except sales tax, Edlen will not refund overpayment in amounts less than \$50.00 unless specifically requested in writing.
- 22 If the event is cancelled within 90 days prior to the first contracted event move-in day all orders are subject to a 25% cancellation fee. No refunds will be issued for events cancelled on or after the first contracted event move-in day.
- 23 Claims will not be considered or adjustments made unless filed in writing by Exhibitor prior to the close of the event.
- 24 Exhibitor holds Edlen harmless for any and all losses of power beyond Edlen's control, including, but not limited to, losses due to utility company failure, permanent power distribution failure, power failure caused by vandalism, faulty Exhibitor equipment or overloads caused by Exhibitor.
- 25 It is agreed that in the event it becomes necessary to turn this matter over to an attorney for collection, or to file a lien, or foreclosure, or otherwise, Exhibitor will pay Edlen its attorney fees or applicable agency fees.
- 26 A 3% credit card processing fee will be applied to all credit card payments. We do not accept virtual credit card payment links as a valid form of payment.
- 27 A service charge of 1.5% per month on any unpaid balances will be assessed starting 10 days after date of invoice. A \$25.00 service charge will be assessed for all returned checks and credit cards. Exhibitor agrees to reimburse Edlen for all applicable rental taxes.
- 28 Exhibitor hereby agrees to all terms and conditions outlined on all order forms and the Edlen General Data Protection Regulation (GDPR) privacy policy which can be reviewed by visiting:

<https://ordering.edlen.com/LegalNotices/Terms-Edlen-GDPR.pdf>

Commonly Asked Questions – Where Will My Outlet be Located?

Outlets are located as depicted below for inline & peninsula booths. All other locations require labor on a time & material basis. Exhibitors with hard wall booths must make arrangements with Edlen to bring power inside the booth on a time and material basis.



For Other Commonly Asked Questions Visit Our Website At www.edlen.com

For more information email exhibitorservices-orlando@edlen.com or call (407) 854-9991

Plumbing Terms and Conditions

- 1 A complete order with payment and floor plan inclusive of a scaled layout (for island booths or any booth requiring distribution of plumbing services) must be received no later than the deadline date for advance payment rates to apply. Orders received without payment and required floor plan will not receive advance rates. A purchase order or photocopy of a check are not considered valid forms of payment for securing advance rates. Complete orders received after the deadline date will be charged the regular rate.
- 2 To receive advance rates a complete order inclusive of a scaled plumbing layout must be received before the advance payment deadline date. The scaled layout must match the order and include plumbing locations and orientation. Any changes or additional services received after the deadline date will be charged the regular payment price.
- 3 In the event that totals are calculated incorrectly, Edlen reserves the right to make the necessary corrections. Exhibitors will be notified by email of any corrections made. This includes adding the required minimum CFM charges when applicable and labor charges.
- 4 A minimum labor charge of 1 hour to deliver and 1/2 hour to remove each air, water and drain outlet applies. Outlets are delivered to the rear of inline and peninsula booths and to one location in island booths. Edlen will make every attempt to deliver services to a location convenient to the exhibitor. If a lift is required, a minimum 1 hour installation and 1 hour removal charge applies.
- 5 Distribution of services throughout the booth space, whether under the carpet, above the carpet or overhead is done on a time and material basis. A minimum 1 hour delivery and 1/2 hour removal charge at prevailing rates apply. Lift charges may also apply for overhead distribution at a minimum of 1 hour for installation and 1 hour for removal.
- 6 If you have more than 1 machine or multiple connections on a machine you must order an additional connection for each machine or connection within 20 feet of the outlet ordered. Otherwise, you must order another outlet.
- 7 Additional footage charges apply when an Exhibitor requires services that are further than 90 feet away from closest outlet and when dropped from overhead when services originate on the floor or columns.
- 8 Labor charges apply when an exhibitor requires services to be dropped from overhead when services originate on the floor or columns.
- 9 The ramping and/or distribution of services on the floor is done on a time and material basis. A minimum 1 hour and 1/2 hour labor charge at prevailing rates apply.
- 10 The CFM requirements (Cubic Feet per Minute) determine the volume of air required to properly operate exhibitors equipment. CFM is a labor charge for sizing and installation of the service infrastructure.
- 11 In some instances a pump is required to drain services out of an exhibitor's booth. When this occurs, time & material charges apply. Exhibitors are encouraged to contact Edlen to discuss any potential additional costs.
- 12 Connection to exhibitor equipment is included in the cost of the service. Special equipment requiring company engineering or technicians for assembly, servicing, preparatory work and operation may be executed without Edlen plumbers. When Edlen makes connection(s), a minimum 1 hour installation and 1/2 hour dismantle labor charge at prevailing rates apply.
- 13 Service outlet size is determined by the volume required. Air line size is dictated by the CFM requirements and air line terminations vary.
- 14 Compressed Air is supplied during show hours only. If compressed air is required for non-show hours call for a quote.
- 15 Wall, column and permanent building utility outlets are not part of booth space and are not to be used by exhibitors.
- 16 Unless otherwise directed, Edlen personnel are authorized to cut floor coverings to permit installing service(s) ordered.
- 17 Fill & Drain labor is based on Straight Time labor rates. Services delivered or removed on Over Time incur minimum labor charges of 1 hour and 1/2 hour respectively.
- 18 Pressure for Water Services may vary. No guarantee can be made of minimum or maximum pressure. If pressure is critical, the exhibitor should arrange to have a pressure regulator valve installed.
- 19 Natural Gas "when available" is not regulated by Edlen and is at the facility pressure. Call for price quote when available.

- 20 Gas & Cylinders "when available" 1025 - 1030 BTU per cubic foot at 7' water column pressure. Credit will not be provided on unused cylinders.
- 21 All equipment using water must have inlet and outlet properly tagged.
- 22 All equipment must comply with state and local codes.
- 23 Dumping items in sinks or drains is not allowed. If items are disposed of without consent damages will be charged to the responsible party.
- 24 Edlen will not be responsible for moisture or water in air lines. Exhibitors should supply their own filter or other equipment to handle moisture or water.
- 25 For gas cylinders or any other special requirements call for a quote. Delivery charges will apply to any specialty equipment delivered and removed from the exhibitors booth.
- 26 Edlen must have 30 days notice in order to supply special regulators, strainers, traps, etc.
- 27 All orders are subject to a 25% cancellation fee if cancelled in writing and received by Edlen (21) calendar days or less prior to the first contracted event move in date. Except sales tax, Edlen will not refund overpayment in amounts less than \$50.00 unless specifically requested in writing.
- 28 If the event is cancelled within 90 days prior to the first contracted event move-in day all orders are subject to a 25% cancellation fee. No refunds will be issued for events cancelled on or after the first contracted event move-in day.
- 29 A 3% credit card processing fee will be applied to all credit card payments. We do not accept virtual credit card payment links as a valid form of payment.
- 30 Claims will not be considered or adjustments made unless filed in writing prior to close of the event; no exceptions.
- 31 Credit will not be given for outlets installed or connections made and not used.
- 32 Payment in full for all plumbing services provided must be made in full prior to close of the event.
- 33 It is agreed that in the event it becomes necessary to turn this matter over to an attorney for collection, or to file a lien, or foreclosure, or otherwise, exhibitor will pay Edlen its attorney fees or applicable agency fees.
- 34 A service charge of \$25.00 will be assessed for all returned checks or declined credit cards.
- 35 A service charge of 1.5% per month on any unpaid balances will be made starting 10 days after date of invoice.
- 36 Exhibitor hereby agrees to all terms and conditions outlined on all order forms and the Edlen General Data Protection Regulation (GDPR) privacy policy which can be reviewed by visiting:
<https://ordering.edlen.com/LegalNotices/Terms-Edlen-GDPR.pdf>

**POWER TO OPERATE ANY PLUMBING APPARATUS IS NOT INCLUDED.
ALL ELECTRICAL REQUIREMENTS MUST BE ORDERED FROM THE ELECTRICAL ORDER FORM.**

For more information email exhibitorservices-orlando@edlen.com or call (407) 854-9991